



# CRISIS MANAGEMENT IN A CROSS-CULTURAL SETTING

International Student and Scholar Services

## NAFSA

Association of  
International Educators

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## Responding to Relationship Violence

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Relationship violence among international students and scholars is one of many situations that international educators may not foresee. The international student and scholar services office can utilize this checklist to advise and support those involved. It is important to read all of the points on the checklist, but not to see these as chronological steps as some may happen simultaneously or in a different order.

For additional guidance and resources on ways to respond to and resolve relationship violence within the international community, read “Responding to Relationship Violence” in *Crisis Management in a Cross-Cultural Setting*, which can be purchased online from the [NAFSA bookstore](#).

### CONDENSED CHECKLIST

#### Preincident Checklist:

- Understand your role and responsibility.
- Understand your population.
- Understand university rules and federal regulations.
- Know your resources (on and off campus).
- Educate international students and scholars about relationship violence.
- Train staff on relationship violence incident sensitivity.

#### Responding to a Relationship Violence Incident:

- Document all communication.
- Assess immediate needs for the international student or scholar.

- Respect privacy, and inform the international student or scholar of your reporting responsibilities.
- Refer to university/community support for specialized services.
- Identify immigration options/concerns for the international student or scholar.
- Communicate with university officials.
- Self-care: build a support network.

#### Postincident Checklist:

- Follow up/sustain support.
- Complete documentation and communication with university officials.
- Reevaluate/update process and materials.