

# Opening Slide



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# ICE

## **Student and Exchange Visitor Program**

### **SEVP Developments**

**NAFSA Region I Conference  
Corvallis, OR**

**October 28, 2010**



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## SEVP is Keeping Busy!



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Working with  
DMVs

Petition  
Updates

Teleconferences

Collaboration  
with  
Stakeholders

SEVP  
Website  
Enhancement

Policy

Expanding  
Outreach  
Efforts

Appeals

Certification

On-going  
Development  
of SEVIS II

Congressional

I-901's

Regulations

SEVIS  
Source

Enhanced  
SEVP Response  
Center

Conference  
Participation

Compliance

Liaison  
Program

SEVIS I  
Releases

Help Desk

I-515's

Collaboration  
with Federal  
Agencies

Conference  
Participation

Recertification

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## Presentation Agenda

- **Current Trends**
- **Policy Update**
- **School Certification Update**
- **SEVIS Update**
- **SEVIS II Update**
- **Outreach Update**
- **Question and Answer Session**



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## Current Trends



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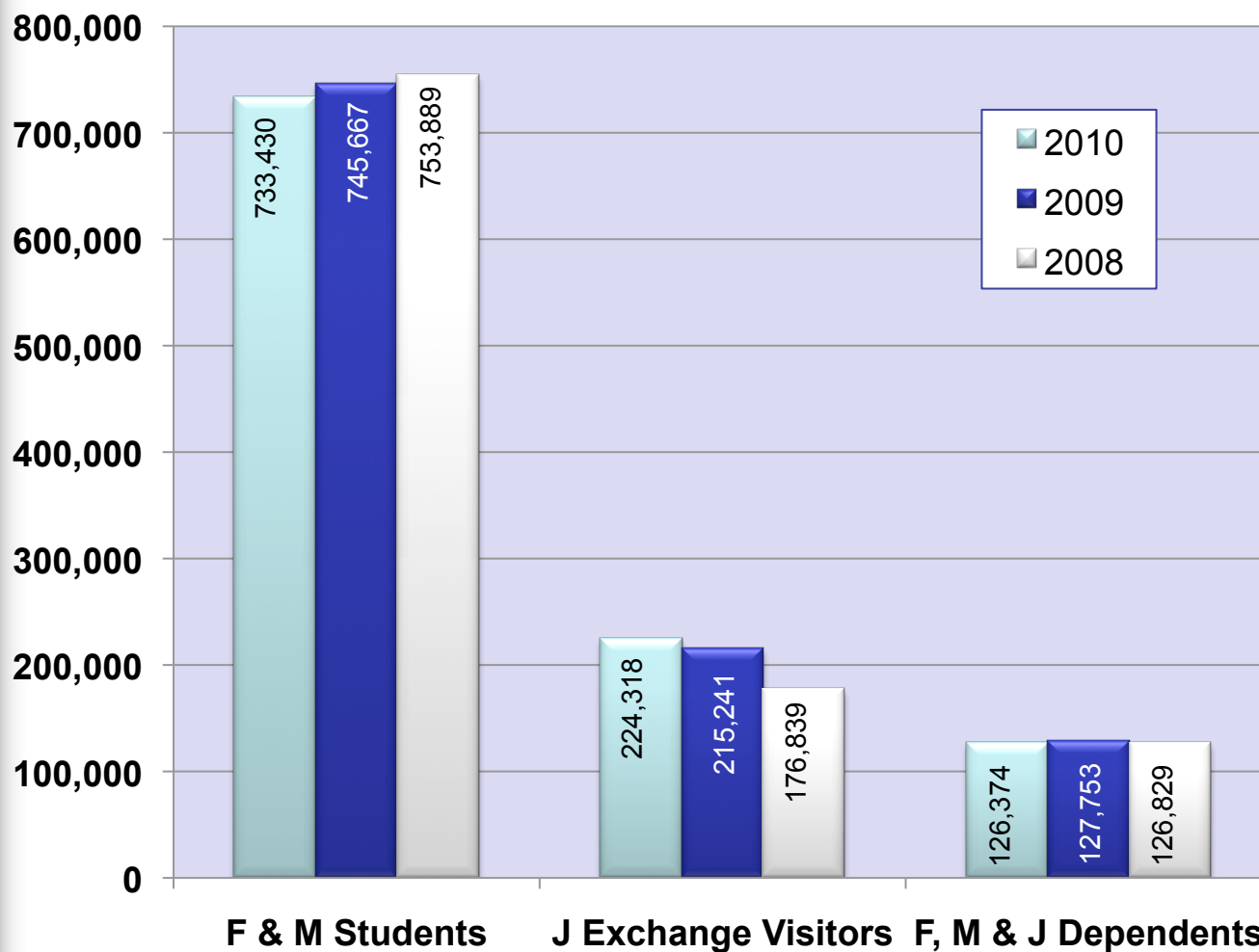
## Current Trends



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## Current Trends

*Students, Exchange Visitors and Dependents*



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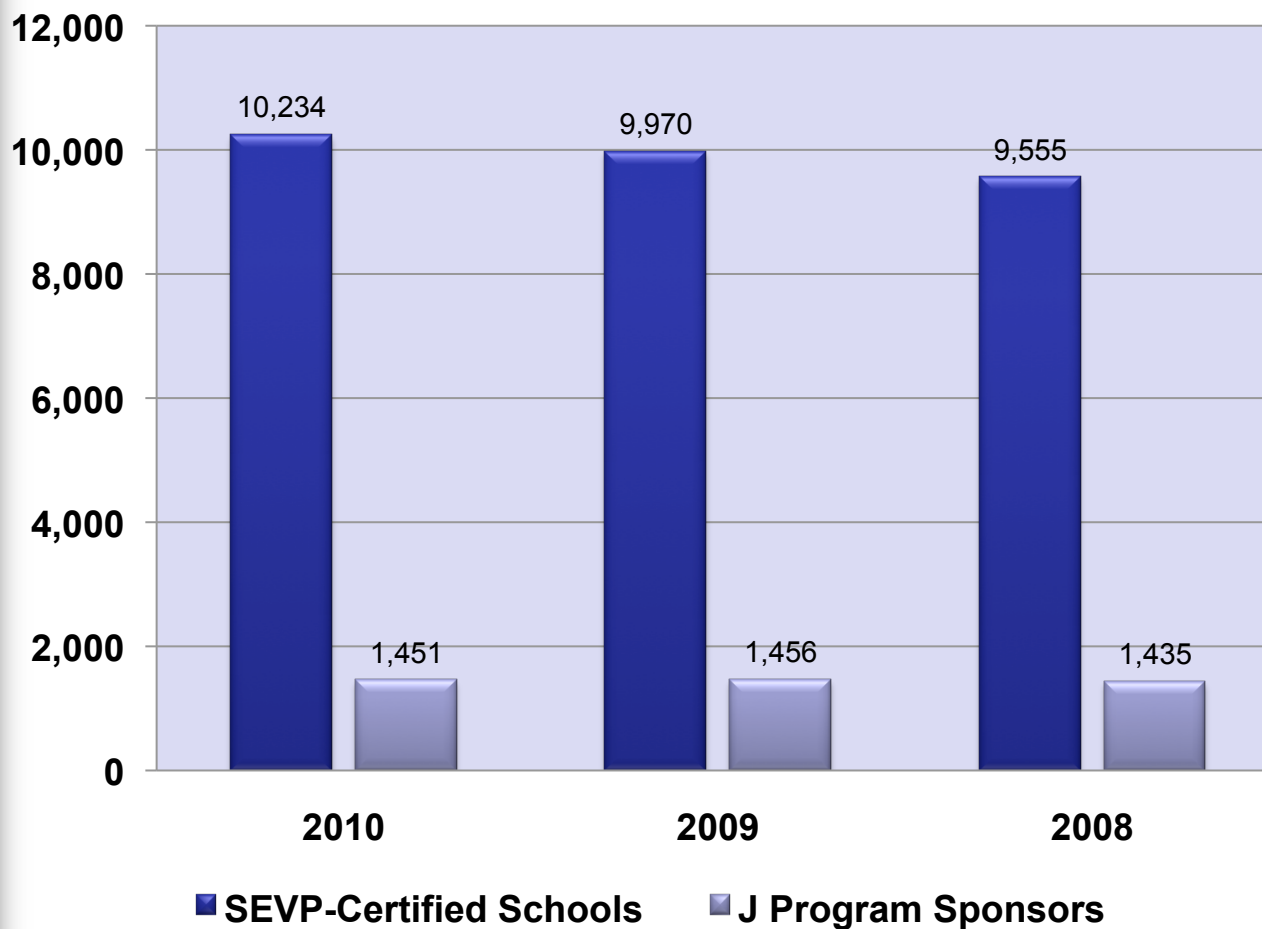
## Current Trends



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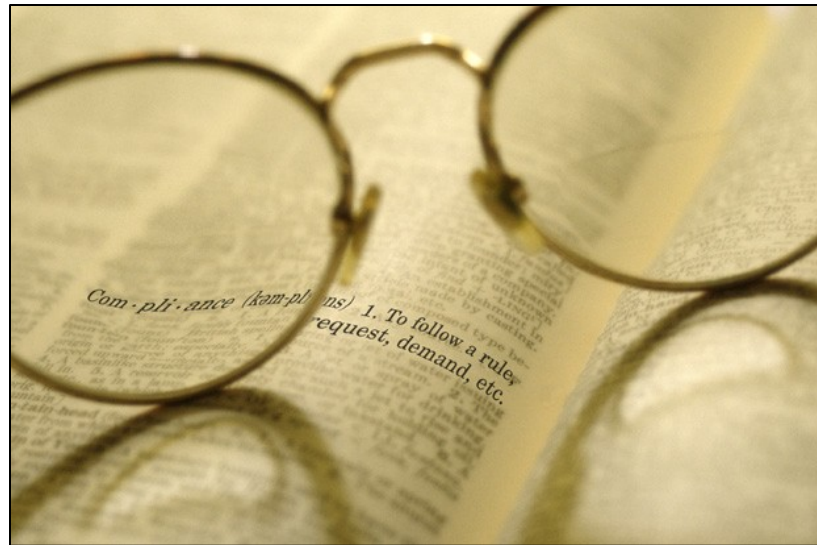
## Current Trends

### *Schools and Sponsors*



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## Policy Update



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## Department of Motor Vehicles (DMV) – Reminders

- A student must have an active SEVIS record prior to applying for a driver's license
- A student must only apply for a license in the state in which he/she is attending school, unless on OPT
- Students on STEM OPT and those who are beneficiaries of pending H-1B petitions must receive new I-20 forms from their DSOs before applying for driver's licenses
- Any questions? Please contact SEVP at [DMVSSA.sevp@dhs.gov](mailto:DMVSSA.sevp@dhs.gov) or [SEVIS.Source@dhs.gov](mailto:SEVIS.Source@dhs.gov)



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## DMV – SEVP Accomplishments

- Developed a DMV webinar for broadcast in 2010
- Increased the number of DMV relationships from 25 offices to 36 offices
- Streamlined internal processes to improve response time to DMV offices and SEVP-certified schools
- Continued communication and outreach with USCIS Systematic Alien Verification for Entitlements (SAVE) Program representatives



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## DMV – Future Goals

- **Attend American Association of Motor Vehicle Administrators (AAMVA) conferences**
- **Compose new policy guidance for DMVs to mitigate ongoing verification problems**
- **Facilitate outreach efforts with DMVs and SEVP-certified schools during student orientation to decrease problems**
- **Track regions with high proportions of DMV problems and increase outreach efforts**



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## Regulations

### **8 CFR 214**

- Reorganize the text into a more intuitive order
- Strive for plain English and standardized format
- Improve readability by reducing the number of outlining levels
- Delete obsolete text
- Update appropriate agency names (and acronyms)



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## School Certification Update



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**School  
Certification  
Update**

## Recertification Requirements

- Continued ability to meet eligibility requirements – the “bona fides”
- Regularly meets the school reporting and record keeping requirements (student record updates – petition updates)
- Regularly meets the student reporting requirements – validation studies
- Review of other data sources (validation studies, data fix requests, other corrections); an anomaly may be the way the information is presented



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Certification  
Update

## Certification and Recertification Statistics

- **50 notices were sent in May**
  - 30 schools responded with either Update or Recertification packages. Of these:
    - *17 schools submitted updates.*
    - *10 schools' updates were adjudicated*
    - *17 schools received Notices of Completion*
    - *8 schools have been recertified*
    - *0 schools failed recertification*



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Update

## Certification and Recertification Statistics

- No notices were sent in June (due to winter holidays)
- 100 notices were sent in July
  - 26 schools responded with either update or recertification packages. Of these:
    - 14 schools submitted updates.
    - 10 schools' updates were adjudicated
    - 9 schools received Notices of Completion
    - 1 school has been recertified
    - 0 schools failed recertification



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## School Certification Update

# Petition Updates

- **The Form I-17 is a living document that requires constant review and update**
- **Part of a school's reporting requirements**
  - Once you submit the Form I-17 update, you will receive a request for the required documentation
  - Change of location requires a site visit prior to adjudication
    - You will receive a request for payment for the site visit
- **Change of ownership requires a non-refundable filing fee**



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## Petition Updates

- **Remember to update the list of DSOs in SEVIS**
  - Required by regulation
  - Alleviates concerns with former DSOs retaining access to SEVIS
  - Helps with recertification
- **Remember to review the contact information in SEVIS (e-mails, phone numbers)**
  - Used to contact you
- **See the job aid available on the SEVP Web site at:**  
[http://www.ice.gov/doclib/sevis/pdf/i17\\_process.pdf](http://www.ice.gov/doclib/sevis/pdf/i17_process.pdf)



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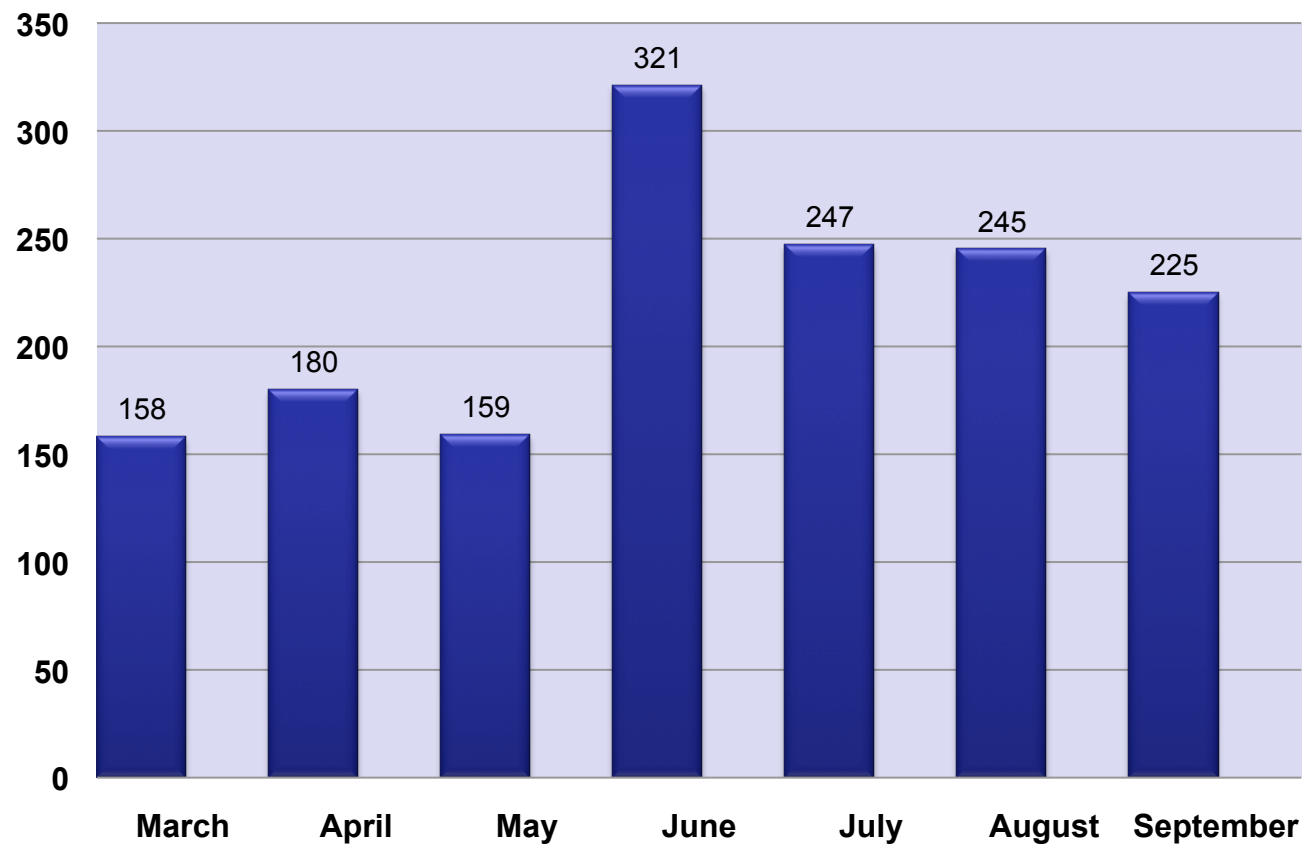
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## Petition Updates (March – August 2010)



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## SEVIS Update



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## SEVIS Update

## Recent SEVIS Releases

- **Release 6.3**
  - Implemented April 30, 2010
  - Removed the Social Security Number and Taxpayer ID from the system.
- **Release 6.4**
  - Implemented July 10, 2010
  - Consisted of one System Change Request (SCR) to update Oracle parameters in order to improve the performance in the SEVIS production environment.
- **Release 6.5**
  - Implemented August 13, 2010
  - The SCRs included a new payment tracking log for school payments, modification of the re-designation list and alert, display of the visa expiration date for Exchange Visitors and dependents, and several corrective SCRs.



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## SEVIS Update

# Future SEVIS Releases

- **Release 6.6**

- Estimated implementation date: October 29, 2010
- This Release will:
  - consist of eight SCRs
  - add the 2010 Classification of Instructional Programs (CIP) codes to SEVIS
  - disable user accounts after 45 days of inactivity
  - update the Common Push interface with the 2010 CIP codes
  - prevent Responsible Officers/Alternate Responsible Officers (RO/AROs) from viewing certain sanction alerts
  - Remove “Termination Reason” for J dependents from batch



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## SEVIS Update

# Future SEVIS Releases

- **Release 6.7**

- Estimated implementation date: early March 2011
- This Release will:
  - consist of 23 SCRs
  - remove the Driver's License Number and State from all SEVIS records
  - provide optional entry/edit of a personal email address for F/M students and dependents
  - Implement the new Department of State Annual Report (Form DS-3097) for programs.



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## SEVIS II Update



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## SEVIS II Update

# What is the Status?

- **Work continues!**
  - Completing requirements by leveraging work already completed
  - Developing an acquisition strategy for future development
  - Briefing DHS regarding the schedule to establish a firm deployment date
- **Ways to participate:**
  - Stay informed
  - Join the SEVIS II Yahoo group
  - Participate in upcoming webinars/teleconferences



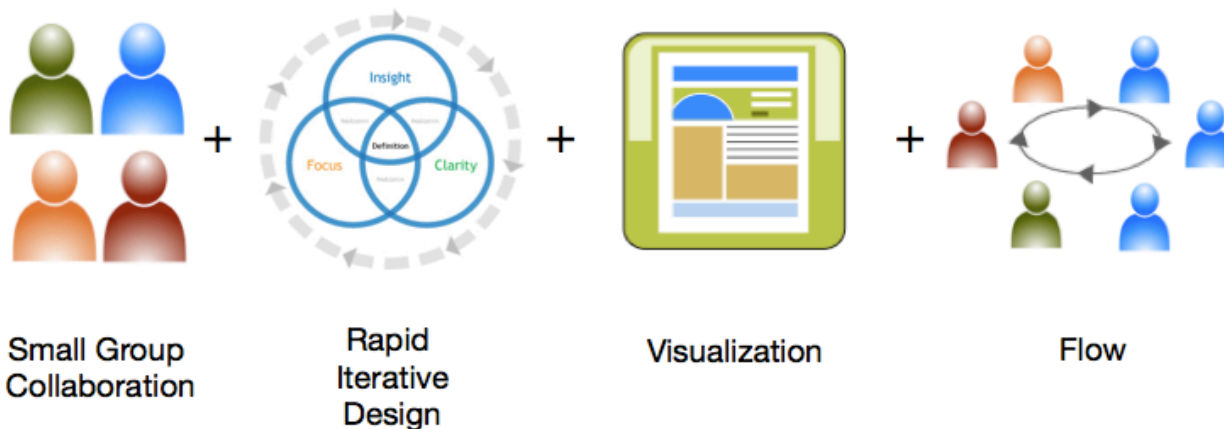
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## SEVIS II Update

# What are We Doing Now?

- **Coordination with USCIS**
  - Regular meetings to ensure synchronization between the USCIS Transformation Project and SEVIS II
- **Requirements Visualization**
  - Similar to storyboarding
  - Allows us to experience requirements, rather than only seeing them on paper



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## Outreach Update



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## Outreach Update

# Outreach Changes

- **SEVP's Outreach Branch has recently been divided into three distinct sectors:**
  1. SEVP Response Branch (RB)
  2. Conference Planning Section (CPS)
  3. Strategic Communications Section (SCS)



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## Changes in SEVP's Outreach Structure

- **Response Branch (RB)**
  - Operates and manages both the SEVP Response Center (SRC) and the SEVIS.Source mailbox.
  - Contact: JoAn Taylor
- **Conference Planning Section (CPS)**
  - Plans and carries out the logistics associated with SEVP's participation in conferences and meetings.
  - Contact: Dale Jepson
- **Strategic Communications Section (SCS)**
  - Stakeholder relations
  - Congressional relations
  - SEVP web site management
  - Contact: Kate Kennedy



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## SEVP Response Center (SRC)

- **Components of the SRC:**
  - Consistent, timely and accurate customer service
  - Dedicated full-time representatives who have a general understanding of SEVP operations and the school certification process
- **Hours of operation:**
  - Monday through Friday (excluding Federal holidays)
  - 8:30 a.m. – 5 p.m. EST
  - (703) 603-3400



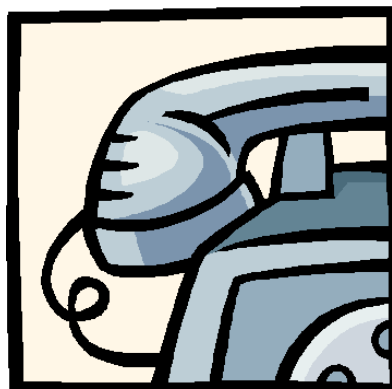
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## SRC Performance Metrics

- **Statistics for the period  
October 1, 2009 through September 30, 2010:**
  - Average of 50 calls per day
  - Approximately 91% of issues resolved on first call
  - Approximately 8.46% of calls transferred internally for resolution
  - Approximately 0.54% of calls received to date have been “non-SRC” calls, subsequently referred to outside organizations



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## Outreach Efforts

**Our standard method of keeping in touch is through our Web site:**

[www.ice.gov/sevis](http://www.ice.gov/sevis)

- Quarterly newsletter/e-letter posted on Web site
- Web-based training for DSOs
- Frequently asked questions and fact sheets
- Form I-17 information



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## Outreach Efforts

### **SEVIS II Yahoo group**

- **Specifically created for school officials to provide input for SEVIS II**
  - Join at <http://groups.yahoo.com/group/sevisii>
  - Yahoo e-mail address is not required
  - Free
  - Membership must be approved
  - Include your name, school, and role in your request
  - Includes e-mail list and a Web site with ability to post files, photographs, poll questions and more



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# Contact Information

- **General questions:**

- Call the SEVP Response Center at (703) 603-3400
- 8:30 a.m. to 5 p.m. Eastern Time, M-F
- E-mail [sevis.source@dhs.gov](mailto:sevis.source@dhs.gov)

- **SEVIS-related technical questions:**

- Call the SEVIS HelpDesk at (800) 892-4829
- 8 a.m. to 8 p.m. Eastern Time
- E-mail [SEVIShelpdesk@hp.com](mailto:SEVIShelpdesk@hp.com)
- Urgent technical issues: E-mail [Toolbox.SEVIS@dhs.gov](mailto:Toolbox.SEVIS@dhs.gov)

- **School certification questions:**

- E-mail [schoolcert.SEVIS@dhs.gov](mailto:schoolcert.SEVIS@dhs.gov)
- Call (703) 603-3591
- Fax (703) 603-3598

- **I-901 fee questions:**

- Check the Web or e-mail SEVP at [fmjfee.SEVIS@dhs.gov](mailto:fmjfee.SEVIS@dhs.gov)
- Call the hotline at (314) 418-8833 (Country code 001)



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# Closing Slide



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