

Innovative Ideas for Enhancing Study Abroad Student Services on a Reduced Budget

Rose Redington, Coordinator of Faculty Services
Kansas State University

Lindsey Brubaker, Study Abroad Advisor
Kansas State University

Nicole Hubbell, Study Abroad Program Coordinator
University of Denver

Presentation Overview

- Study Abroad Program Philosophy
- Advising Structure
- Peer Advisor Support
- Campus Collaboration
- Technology



Group Discussion Questions:

1. What is your philosophy of student services in study abroad?
2. What makes your student advising successful?
3. How do you utilize student workers in your office?
4. What strategic campus partnerships does your office have and why?
5. How do you use technology to provide creative student services?



Study Abroad Program Philosophy

- Maximize Peer Advisor support
- Provide a focused program selection
- Emphasize student responsibility
- Provide adequate parent support
- Partner with Academic Advisors



Advising Structure – KSU

- Walk-ins/Initial Student Advising
- Confirmation of Acceptance (One-On-One) Meetings
- Group Information Sessions



Advising Structure – DU

- Study Abroad 101 Sessions
- Regional Advising Sessions
- Orientation by Region



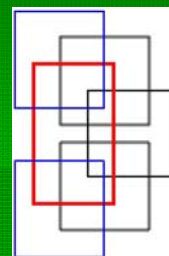
Peer Advisor: Philosophy - KSU

- Welcoming, student-centered environment
- Improved office efficiency
- Enhanced program development & recruitment
- Increased autonomy & professional development



Peer Advisor: Structure - KSU

- Selection Process
- Compensation
- Training
- Reporting Structure



Peer Advisor: Responsibilities - KSU

- Student Advising Assistance
- Event Assistance and Representation
- Administrative Duties
- Research Projects
- Focus Areas
- Study Abroad Mentors (SAM)



Peer Advisor: Focus Areas - KSU

- Incoming Exchange Students & Exchange Program Support
- Events & Returning Student Services
- Website and Office Publication Updates
- Faculty-Led Programs and Insurance Assistance
- Targeted Outreach
- Application Processing and Administrative Support



Peer Advisor: Study Abroad Mentors (SAM)

- Official student organization
- Offers re-entry programming for returning students
- Provides student support
- Assists with events
- Allows for funding eligibility



Peer Advisors at DU

- Information sessions
- Walk-in advising hours
- Evening activities
- Monitor general email address
- Initial application processing
- Peers train each other



Campus Partnerships - KSU

- Student Collaboration
 - Scholarship Students
 - Returning Students
 - Incoming Exchange Students
- Campus Collaboration
 - Admissions Office
 - Student Financial Assistance
 - Career and Employment Services
 - Academic Departments



Campus Partnerships - DU

- University Technology Services (UTS)
- Faculty
- Office of the Registrar
- Student Life
- Center for Multicultural Excellence



Technology: Recruiting

- Social Networking
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- [Student of the Month](#)
- [Study Abroad Program Newsletter](#)
- Department and Student Listservs
- User-Friendly Website

Technology: Communicating with Students

- Strategic Email Contact
- K-State Online
- Web-Based Evaluations (Axio)
- [Website Resources](#)



Technology @ DU

Re-designed website

Facebook

Blogs

Banner



Future Ideas

- Increasing outreach to high school students
- Building partnerships with campus student organizations
 - Freshman
 - Multicultural
 - Non-Traditional
 - International
 - Graduate Students
 - Honors
 - Greek
 - Athletics



Future Ideas

- Study Abroad Program Internship
- Country of the Month Spotlight
- Online Program Cost Comparison Sheets
- K-State Online
- Social Networking
 - You-Tube Videos
 - AudioBoo
 - Second Life



Future Ideas - DU

- Online orientation section
- Blackboard – Discussion Groups



Conclusion

- Comments or Questions?
- Electronic Resources Available
- Contact Information
 - Lindsey Brubaker
lmbru@ksu.edu
 - Rose Redington
rosered@ksu.edu
 - Nicole Hubbell
nicole.hubbel@du.edu

