



U.S. Immigration
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ICE

Student and Exchange Visitor Program

SEVP Developments

**NAFSA Region V Conference
Detroit, MI**

November 5, 2010



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SEVP is Keeping Busy!



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Working with
DMVs

Petition
Updates

Teleconferences

Collaboration
with
Stakeholders

SEVP
Website
Enhancement

Policy

Expanding
Outreach
Efforts

Appeals

Certification

On-going
Development
of SEVIS II

Congressional

I-901's

Regulations

SEVIS
Source

Enhanced
SEVP Response
Center

Conference
Participation

Compliance

Liaison
Program

SEVIS I
Releases

Help Desk

I-515's

Collaboration
with Federal
Agencies

Conference
Participation

Recertification



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Presentation Agenda

- **Current Trends**
- **Policy Update**
- **School Certification Update**
- **SEVIS Update**
- **SEVIS II Update**
- **Outreach Update**
- **Question and Answer Session**



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Current Trends



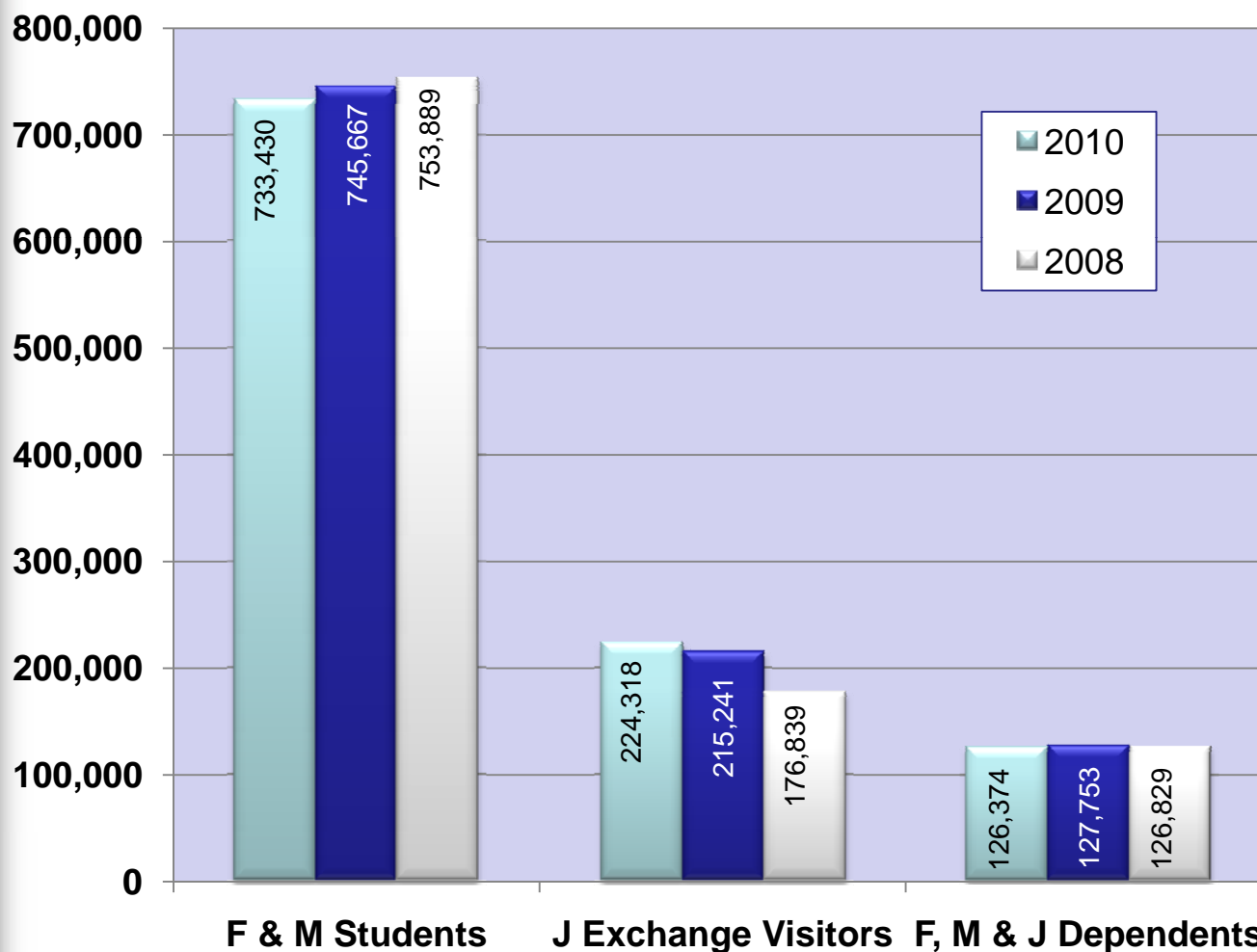
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Current Trends

Current Trends

Students, Exchange Visitors and Dependents



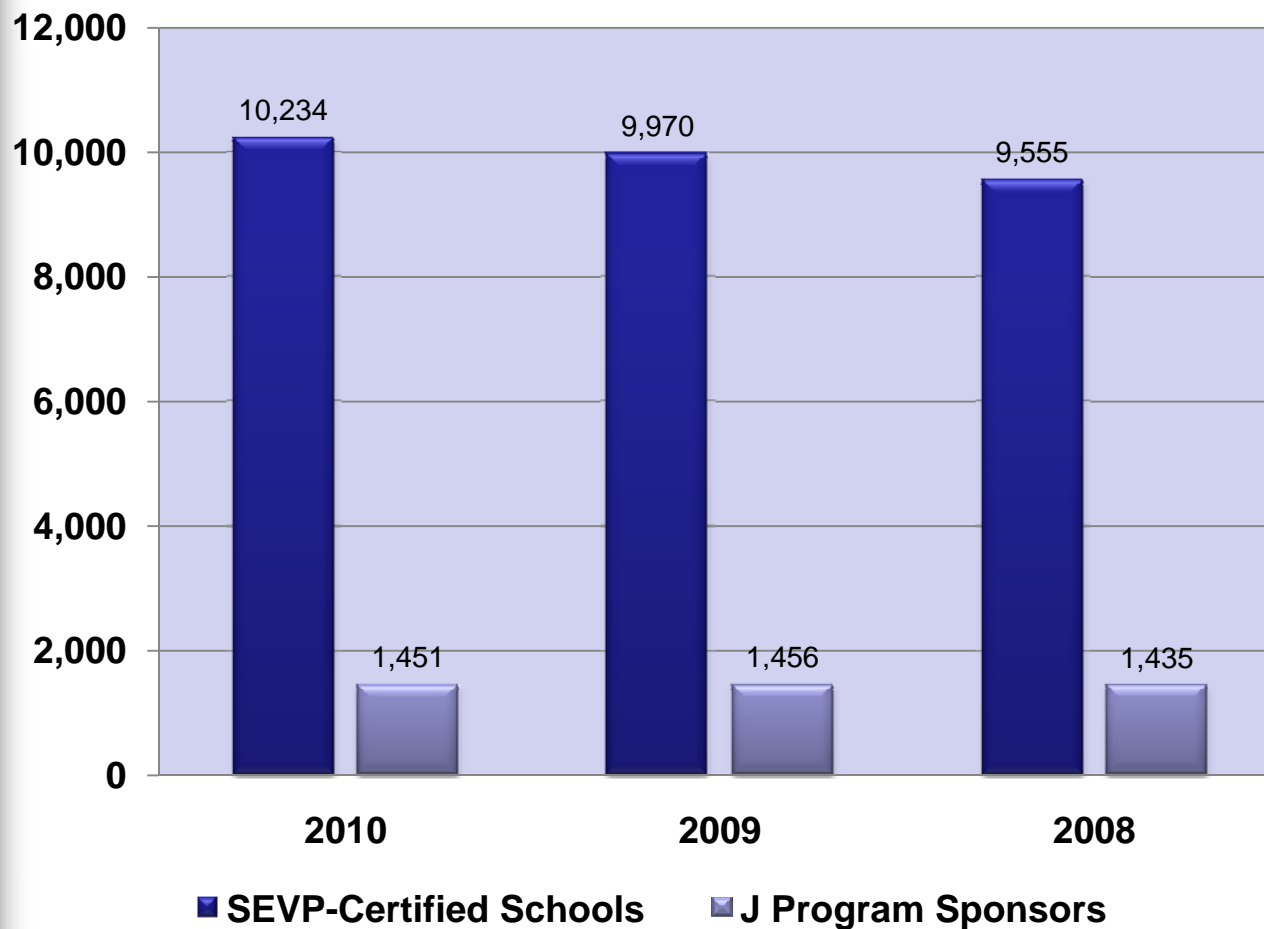
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Current Trends

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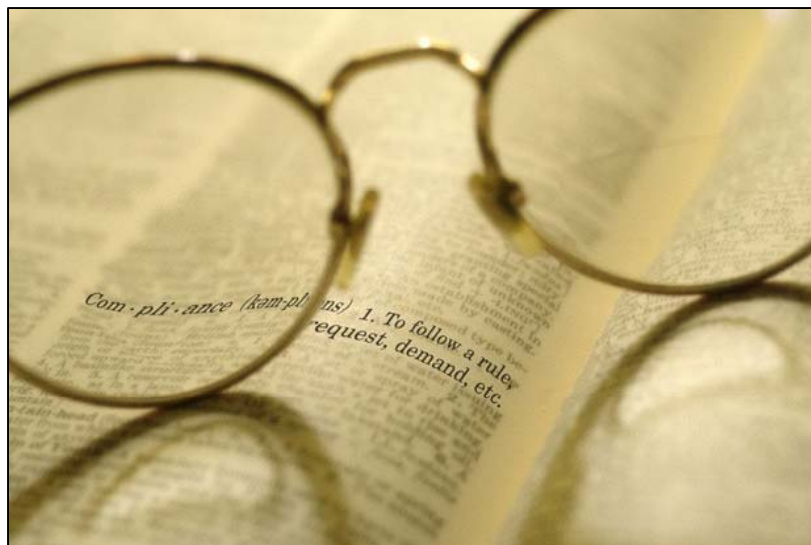
Schools and Sponsors



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Policy Update



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Policy
Update

Department of Motor Vehicles (DMV) – Reminders

- A student must have an active SEVIS record prior to applying for a driver's license
- A student must only apply for a license in the state in which he/she is attending school, unless on OPT
- Students on STEM OPT and those who are beneficiaries of pending H-1B petitions must receive new I-20 forms from their DSOs before applying for driver's licenses
- Any questions? Please contact SEVP at DMVSSA.sevp@dhs.gov or SEVIS.Source@dhs.gov



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Policy
Update

DMV – SEVP Accomplishments

- **Developed a DMV webinar for broadcast in 2010**
- **Increased the number of DMV relationships from 25 offices to 36 offices**
- **Streamlined internal processes to improve response time to DMV offices and SEVP-certified schools**
- **Continued communication and outreach with USCIS Systematic Alien Verification for Entitlements (SAVE) Program representatives**



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Policy Update

DMV – Future Goals

- **Attend American Association of Motor Vehicle Administrators (AAMVA) conferences**
- **Compose new policy guidance for DMVs to mitigate ongoing verification problems**
- **Facilitate outreach efforts with DMVs and SEVP-certified schools during student orientation to decrease problems**
- **Track regions with high proportions of DMV problems and increase outreach efforts**



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Policy
Update

Regulations

8 CFR 214

- Reorganize the text into a more intuitive order
- Strive for plain English and standardized format
- Improve readability by reducing the number of outlining levels
- Delete obsolete text
- Update appropriate agency names (and acronyms)



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School Certification Update



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School
Certification
Update

Recertification Requirements

- Continued ability to meet eligibility requirements – the “bona fides”
- Regularly meets the school reporting and record keeping requirements (student record updates – petition updates)
- Regularly meets the student reporting requirements – validation studies
- Review of other data sources (validation studies, data fix requests, other corrections); an anomaly may be the way the information is presented



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School
Certification
Update

Certification and Recertification Statistics

- **50 notices were sent in May**
 - 30 schools responded with either Update or Recertification packages. Of these:
 - *17 schools submitted updates.*
 - *10 schools' updates were adjudicated*
 - *17 schools received Notices of Completion*
 - *8 schools have been recertified*
 - *0 schools failed recertification*



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School
Certification
Update

Certification and Recertification Statistics

- No notices were sent in June (due to winter holidays)
- 100 notices were sent in July
 - 26 schools responded with either update or recertification packages. Of these:
 - 14 schools submitted updates.
 - 10 schools' updates were adjudicated
 - 9 schools received Notices of Completion
 - 1 school has been recertified
 - 0 schools failed recertification



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School
Certification
Update

Petition Updates

- **The Form I-17 is a living document that requires constant review and update**
- **Part of a school's reporting requirements**
 - Once you submit the Form I-17 update, you will receive a request for the required documentation
 - Change of location requires a site visit prior to adjudication
 - You will receive a request for payment for the site visit
- **Change of ownership requires a non-refundable filing fee**



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Certification
Update

Petition Updates

- **Remember to update the list of DSOs in SEVIS**
 - Required by regulation
 - Alleviates concerns with former DSOs retaining access to SEVIS
 - Helps with recertification
- **Remember to review the contact information in SEVIS (e-mails, phone numbers)**
 - Used to contact you
- **See the job aid available on the SEVP Web site at:**
http://www.ice.gov/doclib/sevis/pdf/i17_process.pdf

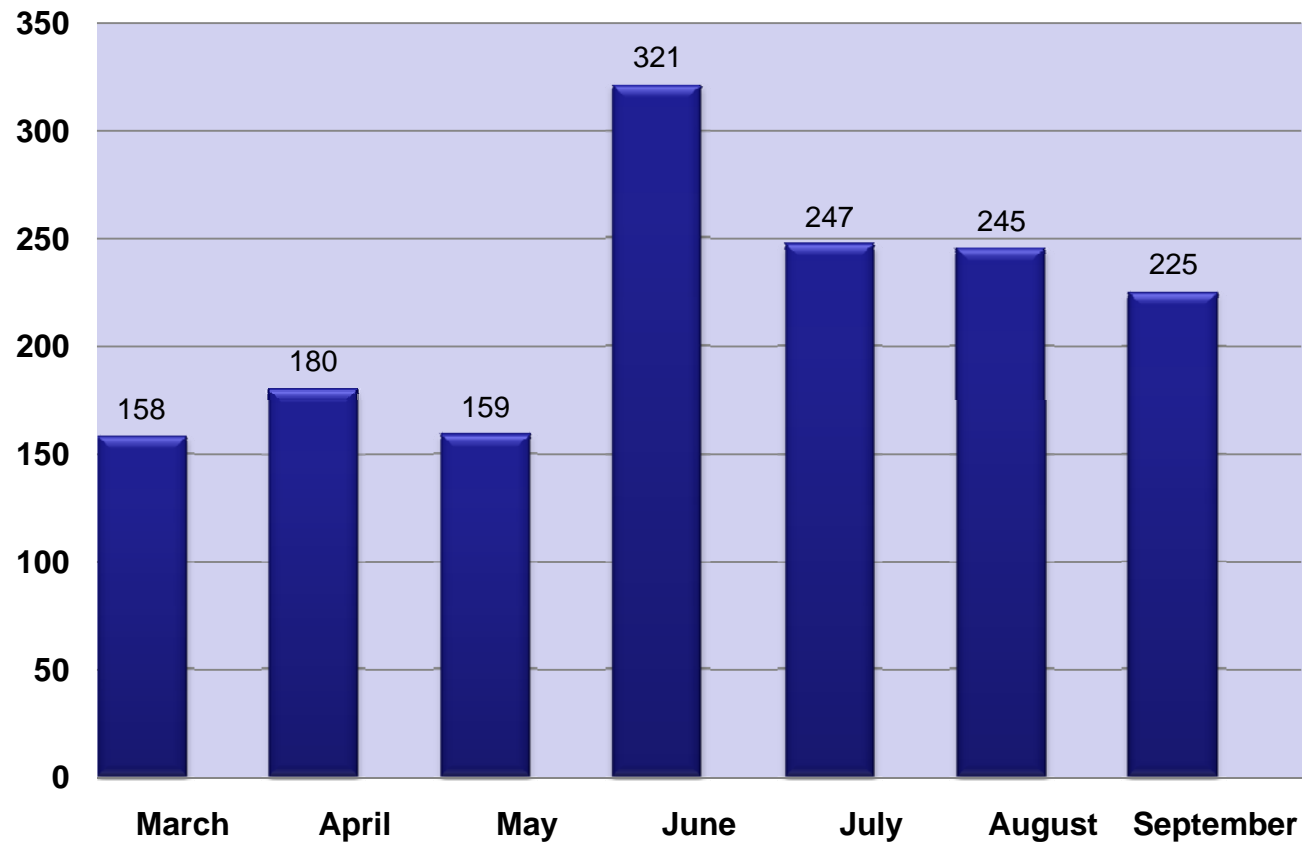


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School
Certification
Update

Petition Updates (March – August 2010)



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SEVIS Update



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SEVIS
Update

Recent SEVIS Releases

- **Release 6.3**
 - Implemented April 30, 2010
 - Removed the Social Security Number and Taxpayer ID from the system.
- **Release 6.4**
 - Implemented July 10, 2010
 - Consisted of one System Change Request (SCR) to update Oracle parameters in order to improve the performance in the SEVIS production environment.
- **Release 6.5**
 - Implemented August 13, 2010
 - The SCRs included a new payment tracking log for school payments, modification of the re-designation list and alert, display of the visa expiration date for Exchange Visitors and dependents, and several corrective SCRs.



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SEVIS
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Future SEVIS Releases

- **Release 6.6**
 - Estimated implementation date: October 29, 2010
 - This Release will:
 - consist of eight SCRs
 - add the 2010 Classification of Instructional Programs (CIP) codes to SEVIS
 - disable user accounts after 45 days of inactivity
 - update the Common Push interface with the 2010 CIP codes
 - prevent Responsible Officers/Alternate Responsible Officers (RO/AROs) from viewing certain sanction alerts
 - Remove “Termination Reason” for J dependents from batch



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Future SEVIS Releases

- **Release 6.7**

- Estimated implementation date: early March 2011
- This Release will:
 - consist of 23 SCRs
 - remove the Driver's License Number and State from all SEVIS records
 - provide optional entry/edit of a personal email address for F/M students and dependents
 - Implement the new Department of State Annual Report (Form DS-3097) for programs.



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SEVIS II Update



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SEVIS II
Update

What is the Status?

- **Work continues!**
 - Completing requirements by leveraging work already completed
 - Developing an acquisition strategy for future development
 - Briefing DHS regarding the schedule to establish a firm deployment date
- **Ways to participate:**
 - Stay informed
 - Join the SEVIS II Yahoo group
 - Participate in upcoming webinars/teleconferences



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SEVIS II

Update

What are We Doing Now?

- **Coordination with USCIS**
 - Regular meetings to ensure synchronization between the USCIS Transformation Project and SEVIS II
- **Requirements Visualization**
 - Similar to storyboarding
 - Allows us to experience requirements, rather than only seeing them on paper



Small Group
Collaboration

Rapid
Iterative
Design

Visualization

Flow



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Outreach Update



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Outreach Update

Outreach Changes

- **SEVP's Outreach Branch has recently been divided into three distinct sectors:**
 1. SEVP Response Branch (RB)
 2. Conference Planning Section (CPS)
 3. Strategic Communications Section (SCS)



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Outreach
Update

Changes in SEVP's Outreach Structure

- **Response Branch (RB)**
 - Operates and manages both the SEVP Response Center (SRC) and the SEVIS.Source mailbox.
 - Contact: JoAn Taylor
- **Conference Planning Section (CPS)**
 - Plans and carries out the logistics associated with SEVP's participation in conferences and meetings.
 - Contact: Dale Jepson
- **Strategic Communications Section (SCS)**
 - Stakeholder relations
 - Congressional relations
 - SEVP web site management
 - Contact: Kate Kennedy



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SEVP Response Center (SRC)

- **Components of the SRC:**
 - Consistent, timely and accurate customer service
 - Dedicated full-time representatives who have a general understanding of SEVP operations and the school certification process
- **Hours of operation:**
 - Monday through Friday (excluding Federal holidays)
 - 8:30 a.m. – 5 p.m. EST
 - (703) 603-3400



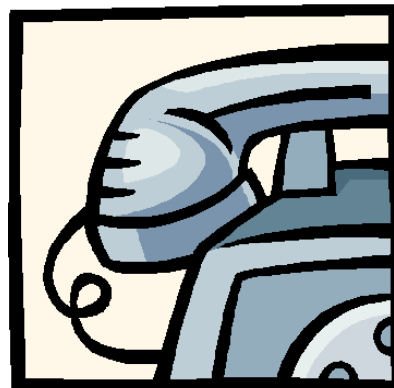
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Outreach Update

SRC Performance Metrics

- **Statistics for the period
October 1, 2009 through September 30, 2010:**
 - Average of 50 calls per day
 - Approximately 91% of issues resolved on first call
 - Approximately 8.46% of calls transferred internally for resolution
 - Approximately 0.54% of calls received to date have been “non-SRC” calls, subsequently referred to outside organizations



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Outreach Efforts

Our standard method of keeping in touch is through our Web site:

www.ice.gov/sevis

- Quarterly newsletter/e-letter posted on Web site
- Web-based training for DSOs
- Frequently asked questions and fact sheets
- Form I-17 information



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Outreach Efforts

SEVIS II Yahoo group

- **Specifically created for school officials to provide input for SEVIS II**
 - Join at <http://groups.yahoo.com/group/sevisii>
 - Yahoo e-mail address is not required
 - Free
 - Membership must be approved
 - Include your name, school, and role in your request
 - Includes e-mail list and a Web site with ability to post files, photographs, poll questions and more



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Contact Information

- **General questions:**
 - Call the SEVP Response Center at (703) 603-3400
 - 8:30 a.m. to 5 p.m. Eastern Time, M-F
 - E-mail sevis.source@dhs.gov
- **SEVIS-related technical questions:**
 - Call the SEVIS HelpDesk at (800) 892-4829
 - 8 a.m. to 8 p.m. Eastern Time
 - E-mail SEVIShelpdesk@hp.com
 - Urgent technical issues: E-mail Toolbox.SEVIS@dhs.gov
- **School certification questions:**
 - E-mail schoolcert.SEVIS@dhs.gov
 - Call (703) 603-3591
 - Fax (703) 603-3598
- **I-901 fee questions:**
 - Check the Web or e-mail SEVP at fmjfee.SEVIS@dhs.gov
 - Call the hotline at (314) 418-8833 (Country code 001)



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