### GET INVOLVED: INTEGRATING INTERNATIONAL STUDENTS IN CAMPUS LIFE



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# INTRODUCTIONS

- Texas A&M
  - College Station, Texas
  - 50,000 students
  - 4,780 international students
    - 3,780 graduate students; 1,000 undergraduates
- International Student Services
  - 10 full-time advisors plus support staff
- Why we wanted to do this session
  - Students tend to stick to their nationality/cultural groups
  - Lack of time for office to coordinate programs
  - Saw a need to examine why involvement is important and how to effectively partner with other campus groups

### CHALLENGES & THINGS TO CONSIDER

#### Your workload

- Barriers for students
  - lack of awareness, funds, time, transportation
  - faculty support and academic issues
  - family pressure to succeed academically
  - feeling unwelcome
- Institutional culture, support
  - Texas A&M values the 'other' education
  - Institution's master plan or mission statement
- How you market
  - How is the message being communicated?

- Decades of research on undergraduate student experience
- Starting to be more research for international undergraduates
- Still very little research related to international graduate students and involvement

- Importance of on-campus involvement
  - Impact of college experience is largely determined by level of involvement in academic and non-academic activities (*Pascarella and Terenzini, 1991*)
  - 71% of [undergraduates] said involvement has a very strong contribution to overall experience (TAMU Student Life Studies, 2009)
  - 70-80% [of TAMU undergraduates] are involved in campus organizations (TAMU Student Life Studies, 2003)
  - Decades of research show involvement is associated with high levels of learning and personal development (*Chickering & Reisser, 1993*)
- Involvement & mental, physical health
  - Involvement impacts the mental and physical health of students (TAMU Student Counseling Service)
  - Too much can have a negative effect on wellbeing, academics (TAMU Student Health Services)

- Involved students have been found to be...
  - More likely to have a system for time management
  - More likely to have a plan for studying
  - Less likely to turn in work that does not reflect their best effort
  - Better equipped to achieve future career goals, transferrable skills (Student Life Studies, 2003)
- Effect of international students' integration in campus life
  - scored higher than American counterparts on student-faculty interaction and technology use; (*Zhao, Kuh, and Carini, 2005*)
  - Spent less time relaxing, socializing; less satisfied compared with American students; (*Zhao, Kuh, and Carini*)
  - "...those international students who do cultivate friendships with American students tend to adapt and adjust more easily (Bockner, et al., 1977; Furnman & Alibhai, 1985)."

- International students are more likely to utilize technology
  - "Compared with Americans, senior international students...used technology more frequently..." (Zhao, Kuh, and Carini)
  - "...may use technology instead of talking directly to peers or instructors to avoid embarrassing exchanges created by language barriers and unfamiliarity with cultural idioms." (Zhao, Kuh, and Carini)
- Considerations for undergraduate students and graduate students
  - Average population age
  - Family/faculty advisor pressure
  - Family responsibilities
  - Connection to the institution

# **COMMUNICATE THE VALUE**

#### University administrators

- Cost/benefit to university, department
- Contribution to core mission
- Proper use of student fees/funding
- "If we don't, who will?"
- Potential for partnerships
- Impact on retention
- Faculty and Staff
  - Opportunity to build relationships & combine efforts
  - Potential to increase value of students as employees
  - Helps students stay focused on academic pursuits
  - Welcome opportunity to interact positively with students

# COMMUNICATE THE VALUE

#### Students

- Gain leadership experience, communication skills
- Improve English language skills
- Establish a professional network
- Essential to learn how to work with others for their career goals
- Important to highlight:
  - Scholarship opportunities through participation
  - Free?
  - Prizes
  - Food
  - One-time event = no further commitment

## COMMUNICATE THE VALUE

#### Students

- Specific marketing to international students
  - E.g., community service in global terms
  - Maintain balance with academics
- To consider in planning stages:
  - Prepare domestic students to welcome international students
  - Accommodate dietary and cultural restrictions

# TECHNOLOGY

- Tap into the resources students are already using
  - Facebook, Twitter, LinkedIn, etc.
- Consider creating a work-associated Facebook profile; office page
- Text message system for sending very important news
  - GroupMe.com
- Send info about new student events early
  - College receptions, 'week of welcome' activities, etc.

# TECHNOLOGY

- Online registration system for events through website
- Word-of-mouth through student organizations online their Facebook pages, groups, etc.
- Utilize technology as a tool, but not a replacement for face-to-face interactions
- Outcomes-based assessment- are we doing what we say we are doing?

### SUCCESS STORIES AT TEXAS A&M

- Dinner in a US Home
- <u>Extended orientation</u>
- International Student Association
- International Student Conference
- International Student Mentor Association
- International Tailgate
- Leadership & Service Center programs
- Using technology to promote events from other offices through ISS communication
- Welcome Party

### **AREAS FOR IMPROVEMENT**

- Promote leadership development programs
- Promote community service opportunities
- Promote involvement opportunities before students arrive
- Utilize current students to intentionally encourage new students to participate in campus activities
- Market intramural sports sports are universal!
- Take cultural adjustment and college student development stages into consideration when marketing programs
- Communicate that involvement can be major-related, culture-related, interest-related
- Work with <u>Student Life Studies</u>(assessment office) to research student experience

# **DISCUSSION TOPICS**

- Other best practices?
- Think about what offices on your campus are already doing – what programs would be of interest to your students?
- What are some ways that you can market events and programs more effectively on your campus?
- Are you aware of any research or assessment related to international students getting involved on campus? Is your campus doing any assessment in this area?

### **RESOURCES & CITATIONS**

- Bockner, et al., (1977). Friendship patterns of overseas students. *International Journal of Psychology*, *12*, 277-297.
- Chickering, A.W., & Reisser, L. (1993). Education and identity (2nd ed.). San Francisco: Jossey-Bass.
- Furnham, A. & Alibhai, N. (1985). The friendship networks of foreign students: A replication and extension of the functional model. *International journal of psychology, 20(*6), 709-722.
- Pascarella, E. and Terenzini, P. (1991). *How college affects students. Findings and insights from twenty years of research.* San Francisco: Jossey-Bass.
- Texas A&M Student Life Studies, Student Involvement Survey Part I and II, 2003.
- Texas A&M <u>Student Life Studies</u>, *Longitudinal Study of Involvement*, 2009.
- Zhao, C., Kuh, G. and Carini R., 2005; Comparison of International & American Student Engagement in Effective Educational Practices. Journal of Higher Education, Vol 76, issue 2; 209-231
- Meetings with Texas A&M Staff:
  - Giesla Lin (Student Counseling Services)
  - Rhonda Rahn (<u>Student Health Services</u>)
  - leva Romenkova (Texas A&M undergraduate student)
  - Kathryn Sturtevant and Jake Hayes (<u>Student Activities</u>)
  - Krista Tacey (Director of ISS)

### FINAL THOUGHT

"...a campus cannot simply recruit a critical mass of international students; it must also intentionally arrange it's resources so that international and American students benefit in desired ways from one another's presence."

Comparison of International & American Student Engagement in Effective Educational Practices Zhao, Kuh, and Carini, 2005