

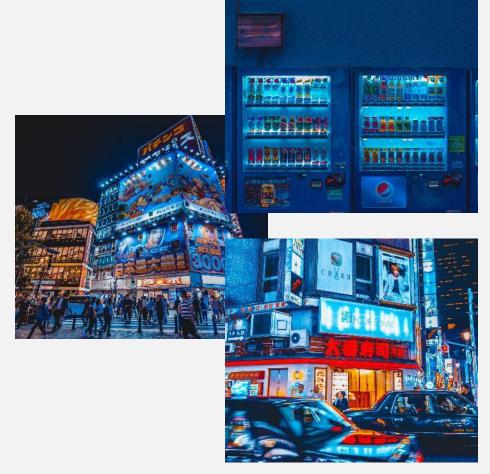


Need: Revised country-level planning

Without the prospect of travel, time to reassess how you approach robust armchair, data-driven recruitment options.

Surveying the landscape

- What markets make sense for your institution? Historical, real-time, and prospective student sources
- What virtual options are available to reach those students?
- What college resources can you tap to help in the process?



Need: Enhanced digital communications

What was once optional or a nice feature to have is now mandatory with tour cancellations and travel uncertainty

Virtual recruitment options

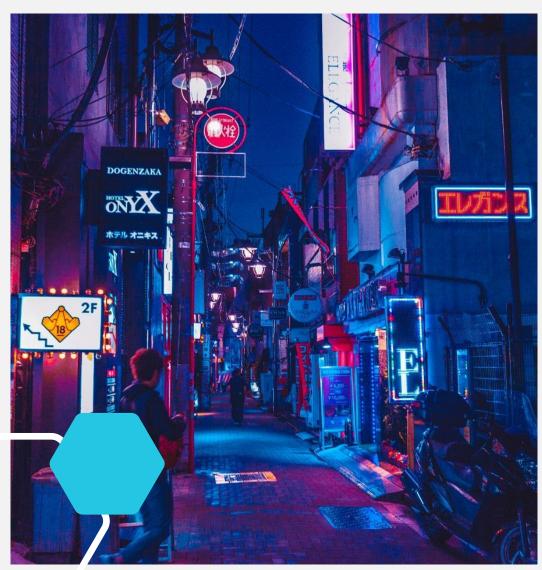
- Enhanced college search engine profile representation
 - Locally-hosted, native language
- Segmented communications to key markets
- Live events Zoom, FB/WeChat live chats, other virtual fairs
- Social media presence & messaging for each stage in the admissions funnel



Need: Flexible admissions policies

From required tests, deadlines, deposits, and other criteria, change is going to come.

- Test-optional for international students (SAT/ACT)
- Various options for English language proficiency
- Rolling admissions for international students
- Adjusted deposit deadlines





Need: Program-specific messaging

Graduate prospects' first question is "Do you have the program I want?"

Content review

- Check website. Is content complete and compelling concerning program options?
- Review email campaigns. Do they acknowledge students' experience with COVID-19?
- Print. How can you make the most of publications?



Need: Clarity on recruitment objectives

Institutions vary on goals for research-based or income-generating programs (or a combination of the two).

- Goal setting. Who sets goals and how do you influence them?
- Contingencies. What are the plans? How do those get communicated to prospects?
- Differentiation. How to serve different types of programs, based on their needs?



Need: Quality applicants

Without the ability to target the students you want by visiting their institutions, a multi-channel approach is needed.

- If not China and India, where can you go to find students?
- How do you reach the students you want? Test-taker name purchases? Online portals?
- How can faculty help?
- What funding options do you offer? Are there any new sources?



NAFSA Insights

Enrollment estimates and Congressional advocacy

International Student Enrollment

- Fall 2020 enrollment uncertain; possible 25% decline
- New international student enrollment already in decline since fall 2016 – nearly 11%
- U.S. higher ed institutions are economic engines for local communities
- 25% decline in enrollment = Potential loss of \$10 billion and over 100,000 jobs

2018-19 Academic Year





www.nafsa.org/economicvalue



Congressional Asks

2. Ensure international students and scholars are able to return to U.S. institutions of higher education when inperson classes resume and mitigate continued decline in international student enrollment by exercising oversight of visa and immigration policies.

- "Welcome to Succeed"
- "Losing Talent 2020"

Congressional Asks

Specifically, we ask Congress to:

- a) Create targeted scholarships for those studying COVID-19 and other pandemic responses and best practices
- b) Direct the U.S. State Department's Bureau of Consular Affairs to institute transparent, easy-to-understand and timely processing for visa issuance and renewals
- c) Require the State Department to report to Congress and the public its plans to address the expected surge of visa requests at U.S. consulates once they reopen







Congressional Asks

Specifically, we ask Congress to:

- d) Require DHS to postpone any non-COVID-19 rulemaking
- e) Direct CBP to implement a streamlined process at ports of entry for returning and newly-arriving international students and scholars
- f) Direct USCIS to automatically extend employment authorization documents, extend or pause filing deadlines, and restart premium processing
- g) Establish a national recruitment strategy to attract and retain international students and scholars



